



# Rental Item *Return Conditions*

We want you to enjoy the products rented from Inbank Rent and our service providers with the same amount of freedom, but also care as you would if they were your own.

The rental product must be returned in the same complete set, including all accessories and other improvements supplied or installed (for example, chargers, cables, adapters that were included in the rental plan with the rental product). The rental product must be free of any damage exceeding normal wear and tear. Damage beyond normal wear and tear and the value of any missing accessories from the rental set is covered by you.

Upon returning your Rental Item, make sure you have disconnected from any linked accounts, removed any password control and restored your Rental Item's original manufacturer settings, including cleared any (personal) data. Please switch off the "Find My" function. "Find My" is available on all iPhones, iMacs, Macbooks and Mac minis. [Learn more](#)

Make a backup copy of the data on the rental product. Here's how to back up your [Mac](#) and [iPhone/iPad](#).

If you need help with any of these steps, the sales consultant at the store is there to help you when you return your rental product.

Don't worry, when you return your rental product, it's also wiped clean of your data from our end and any signs of normal use are removed without any additional cost.

Examples of occasions where repair service or damage fees may apply:

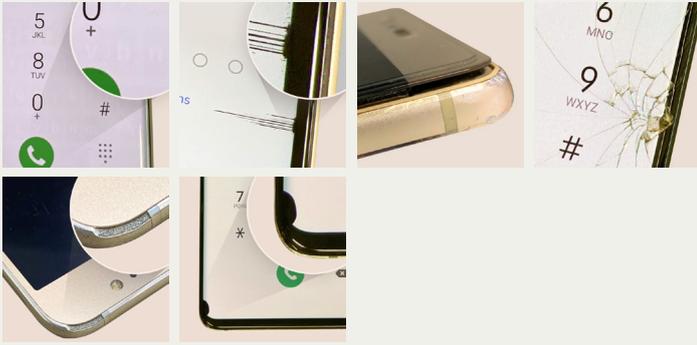
Normal signs of use	Damage	Major damage
A complete and fully functional device that may have scratches from normal use. The front and back glass as well as frame is in good condition, all buttons present and working. Rental item switches on and works well on battery, the LCD screen works and is not broken in any way. There are no cracks and nicks on the body/glass. Rental Item is returned together with a working charger/adaptor/cables and with the original wristband, if these where included in the original Rental Item packaging.	Physical damage: cracks/nicks in present on the glass, frame bent, cracks in the device frame/case/back cover, broken camera glass, keyboard, speaker, microphone, or other distinguishable part, loose/missing device parts (e.g. screen). Faulty SIM card reader slot Faulty software Faulty/broken switches and/or buttons. Port covers are missing. Broken LCD (discoloration, "burned in" icons, spots, lines, dead pixels, flickering, etc.), black screen, faulty touch screen, faulty backlight.	Cloud lock, no power, no battery, does not switch on, does not charge, or charger port is physically damaged, Restore/Boot error, broken motherboard (PCB), FMI/MDM blocked or blacklisted.
No additional fee	Repair service fees apply	Damage fees apply

## Phones

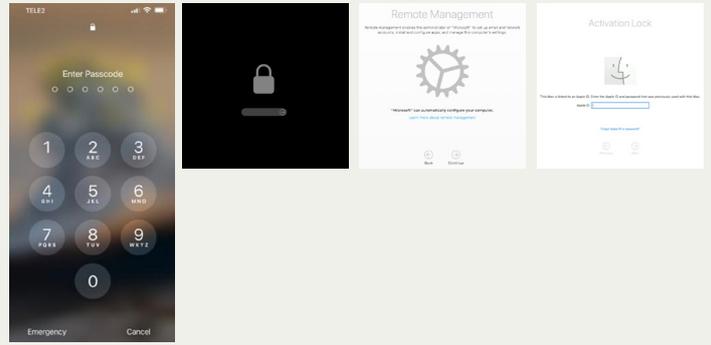
Damage	Major damage

## Tablets

### Damage



### Major damage

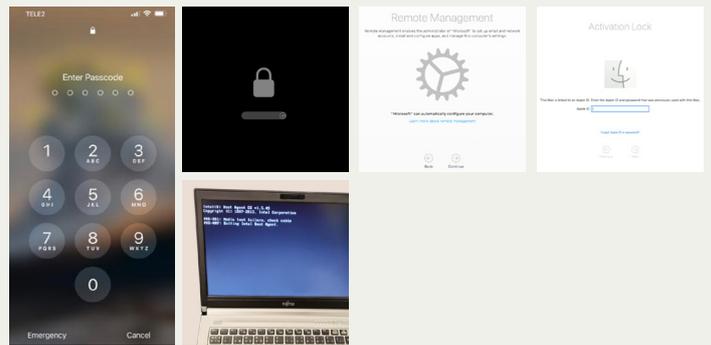


## Computers and laptops

### Damage



### Major damage



## Wearables

### Damage



### Major damage

